

NEW PATIENT INFORMATION



ARRIVE 10MINS EARLY

Please arrive earlier to fill in a patient registration and medical history form. Alternatively, you can [download one here](#), and bring it to your appointment pre-filled!



Parking & Location

Our clinic is facing the Gisborne Coles carpark, and is located between the nail salon & Tattsлото store. There are plenty of 2 hour parking spots in the Coles carpark and on Brantome Street.



Bring your health insurance card

In order to claim your dental health insurance benefits on the spot (particularly when claiming our *new patient offer*) we need a valid and working card *at the time* of your appointment. We are unable to claim your health insurance benefits for you at a later date.



Past dental history

If you feel that your past dental history, namely recent radiographs, will be useful, please contact us prior to your appointment so we can help you transfer your dental records to us. This can take a few days or longer, so try to do this well in advance of your appointment.



What to expect

Our initial appointments can take up to an hour. In this appointment, your dentist will conduct a thorough examination of the teeth, gums and other oral tissues. This may be aided by radiographs and photographs, and will usually be followed by a scale & clean and fluoride application. If any further appointments are needed, your dentist will discuss this with you, and you will be provided with a written treatment plan/quote.



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